

Have you filled out the COVID-19 vaccine registration form? Here are answers to some common questions:

- **I submitted the form but have received no email response. Did you get my form?**

If you saw a screen that thanked you after you submitted the form, we got your information. You will receive an email from us on next steps regarding scheduling your vaccine appointment when you are eligible to receive the vaccine. People with greater vulnerability due to age or exposure have been prioritized to receive information on next steps.

- **I am over 65 and have not received a link to schedule.**

If you have filled out the "I want the COVID-19 Vaccine" form, we will send you an email with next steps on making your appointment. If you have called to schedule your appointment, we ask for patience as we reply to the high volume of calls we've received. Group 1B is very large. It includes at least 26,000 people locally and we are working our best to return your call as quickly as possible.

- **I am over 65 years old. How do I schedule my appointment?**

Please complete the "I want the COVID-19 Vaccine Form" by visiting www.allegancounty.org/covid. Individuals in need of assistance can call the ACHD COVID-19 Hotline at 269-686-4546 to provide their information. Once you submit your contact information, you will receive an email (or call if you do not have an email) on next steps for making your vaccine appointment.

- **I think I put the wrong priority group. Do I need to fill out the form again?**

No. Our staff reviewing the responses will put you in the correct priority group for our records.

- **I have called to schedule my appointment and have not received a call back.**

- **Can I register online?**

Not at this time. We are working on having an online self-scheduler that we plan to launch in the next 2 weeks.

- **When I will receive a call back?**

We are working our best to return your call as quickly as possible. We ask for patience as we reply to the high volume of calls we've received. Group 1B is very large including at least 26,000 people locally that now are eligible to receive vaccine.

- **I filled out the "I want the COVID-19" form online. Do I still need to call to make an appointment or did filling out the form schedule my appointment?**

Completing the "I want the COVID-19" Form online does not schedule your vaccine appointment. Please follow the steps we outline in the email you receive once eligible to make a vaccine appointment.

- **When will I schedule my second dose?**

You will schedule your second dose appointment the day you receive your first dose.

